

Shipping Policy

Sunset Memorial Park sells and/or ships the following items:

- Gravesite Vases
- Cremation Vaults
- Cremated Remains

Sunset Memorial Park will gather a shipping quote at time of sale for the purchaser to approve.

Shipping Options:

We work USPS, UPS and FEDEX as our only options for outbound shipment. We do offer express shipment if available and for the additional fee. If a customer has a preference for carrier we will do our best to accommodate.

Shipping Costs:

Sunset passes along real-time shipping costs to the customer plus our service fee. Costs will vary based on weight, size, destination and type of item being shipped.

We do not charge extra to track package. We are happy to pass along tracking information to our customer.

Our service fee is \$35 for hard goods and \$100 for cremated remains. This fee covers all materials associated with packaging. Insurance may be requested for an additional fee.

Delivery Times:

We typically ship within 24 hours for hard goods and 48 hours for cremated remains.

Lost or Damaged Products:

We assume no responsibility for lost items. Hard goods damaged during shipping we will replace. Cremated remains are always shipped via the USPS Cremated Remains Shipping Program.

Returns and Exchanges:

We accept returns and exchanges and the customer's shipping expense.

International Shipping

We currently do not ship internationally.

Taxes and Import Fees

We do not ship out of the country. Any tax associated with US shipping will be paid by the customer.